



UPDATE COVID-19

Montreal, March 25, 2020

As the situation around the coronavirus (COVID-19) is evolving rapidly, we would like to take a moment and provide an update for our clients.

On Monday, March 23, the Québec government announced the temporary closure of all businesses deemed as non-essential under the circumstances. Our operations at Ropack Inc. are an essential service. As a key part of the pharmaceutical supply chain, we have implemented important proactive measures internally and continue to operate and service our customers uninterrupted.

We would like to also take this moment and sincerely thank all of our employees who have risen to the occasion during these difficult times. Their ongoing dedication and support benefits not only our organization, but our industry and society at large. We hold their health and safety and that of their families very much at heart. In addition to our already stringent industry hygiene standards, we continue to implement the highest safety measures currently available to ensure their protection. We have enhanced our cleanliness practices, implemented social distancing protocols, and are offering additional support to employees who need it.

We are currently increasing our collaboration with business partners to find new solutions and maximize our industry contribution and support during this critical time. We believe combining forces and standing united as a healthcare industry can make all the difference for our communities.

Thank you for your support and partnership as we all move through this evolving situation.

We wish everyone continued health and will provide regular updates as the situation evolves.

Sincerely,

A handwritten signature in blue ink, appearing to read "Yves Massicotte", written over a horizontal line.

Yves Massicotte
President

